

SCRUTINY REVIEW OF STOCKTON-ON-TEES ADULT CARERS SUPPORT SERVICE

Summary

The fourth evidence-gathering session for the Committee's review of Stockton-on-Tees Adult Carers Support Service will reflect on feedback from carers who have used / are using the service, external carer-related scrutiny of Stockton-on-Tees Borough Council (SBC), and other approaches to / good practice in supporting carers.

Detail

1. SBC officers have been asked to provide further detail on the results of recent consultation with carers regarding the local support offer. A document has been submitted in advance and is included within these meeting papers. The relevant SBC Service Manager, the SBC Service Manager – Direct Services, and the SBC Development Officer are scheduled to be in attendance to give an overview of the information provided and respond to any comments / questions.
2. The Care Quality Commission (CQC) recently published its final report following the late-2024 inspection of SBC adult social care services. Commentary relating to 'carer' / 'carers' has been highlighted in the document included within these meeting papers, as have any 'carer/s'-related references from the preceding Local Government Association (LGA) peer review that was undertaken and reported on prior to the CQCs visit.
3. Examples of carer-related support offers elsewhere across the UK have been identified, as well as good practice guidance documentation – this is included within these meeting papers.
4. A copy of the agreed scope and plan for this review is included for information.

Name of Contact Officer: Gary Woods

Post Title: Senior Scrutiny Officer

Telephone No: 01642 526187

Email Address: gary.woods@stockton.gov.uk